



Polycom[®] CX5000

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- Unauthorized Product repair, modification or alteration;
- Unauthorized use of common carrier communication services accessed through the Product;

- Abuse, misuse, negligent acts or omissions of Customer and persons under Customer's control; or
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- The Product is under warranty or is covered by a Polycom service contract;
- The Product is operating on a Polycom-approved partner platform; and
- The Product Software is the current major version or the next preceding major version (software revisions are labeled as “x.y.z,” with the first two digits designating major versions).
- The Product Software comes with 90-day software warranty, providing for software updates (minor releases/bug fixes). To continue to receive support, purchasing a maintenance contract is the most economical solution.

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Polycom, Inc.
4750 Willow Road
Pleasanton, CA 94588-2708
USA